

Website Accessibility Statement for Copythorne Parish Council

This website is run by Copythorne Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- *Zoom in up to 300% without the text spilling off the screen*
- *Navigate most of the website using just a keyboard*
- *Navigate most of the website using speech recognition software*
- *Listen to most of the website using screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)*

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website aren't fully accessible:

- *You cannot skip to the main content when using a screen reader*
- *Some scanned pdf documents e.g. Annual Governance and Return (AGAR)*

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page, or think we are not meeting accessibility requirements, contact the Clerk:

Email: parishclerk@copythorne.org.uk

Phone: 023 81120150

Post: Copythorne Parish Council, C/O 9 The Cleaves, Totton, Southampton, SO40 8WL

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Services (EASS).

Technical Information about this website's accessibility

Copythorne Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliance listed below:

- *Scanned pdf documents e.g. Annual Governance and Return (AGAR)*

How we tested this website

This website was last tested on 11 February 2021. The test was carried out by TLC Online, our website providers.

We sampled page/s from each of the main headings on the homepage

We tested the following pages within the website: Meetings, Flooding and Policies and Procedures

Our main website platform, available at www.copythorne.org.uk

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please use the details below to make a request:

- Email: parishclerk@copythorne.org.uk
- Call: 023 8112 0150

We'll consider your request and get back to you in 10 working days.

What we're doing to improve accessibility

We welcome comments and suggestions from users to improve the website. Please contact the Clerk:

Email parishclerk@copythorne.org.uk

Call the Clerk, on 023 8112 0150